



Bicycle Operations Technicians – Glasgow, UK

Salary: £22,000 - £24,000 (plus bonus and benefits)

- Do you want to join an exciting industry bringing a positive social and environmental impact?
- Do you want to join our rapidly expanding UK team and be part of our growth from an early stage?
- Have you got transferable skills from the bicycle retail/workshop industry or other fleet, logistics and/or engineering experience?
- Do you want to work with and manage a team, gain additional accreditations and training with opportunities to further your career?

Then we have just the job for you!

About Velogik

Velogik UK, is part of the Velogik Group. Our mission is simple, to keep bicycles (and other forms of micro mobility) moving. We place positive social and environmental impact at the forefront of what we do; that's why we're a Certified B Corporation as well as France's largest micro mobility fleet management and maintenance company.

We're responsible for keeping over 60,000 assets moving, including, the Velib Bike Share Scheme in Paris and Scotland's largest bike share scheme in Glasgow as well as Beryl bikes in Leeds, England. We are growing rapidly in France and the UK with a vision to be the largest micro mobility fleet management and maintenance company in Europe.

We are looking for a full time Bicycle Technician for our Glasgow operation, to work on the Nextbike Glasgow scheme. Scotland's largest mass cycle hire scheme.

What you'll get up to as a Bicycle Operations Technician

You will be part of a team responsible for the service/repair of bicycles and bicycle fleets, including the Nextbike Glasgow fleet. With opportunities to work in both the workshop and in a mobile role. You will strive to *get bikes and their users on the move*, measured against agreed KPI's, ensuring we meet and exceed client expectations.

You will be a conscientious, hard-working, and dedicated individual who appreciates quality and attention to detail, taking responsibility for your own workload but also work as part of a highly efficient team.

Whilst full training will be given, you should understand basic bicycle maintenance and have a good grasp of mechanical engineering. We also look for those with a passion for everything cycling, together with the social, health and wellbeing and, environmental impact of it.

For the right people, there are also opportunities to grow in the company as well as work on exciting projects across the UK and France.

KEY ACCOUNTABILITIES

- Carry out bicycle servicing, repairs, maintenance and rebalancing of bikes.
- Ensure all bikes are maintained to a very high standard.

- Log repairs and maintenance of the bikes on a smartphone via digital tools/platforms and service applications, keeping log of all work carried out on the bicycles.
- Ensure the workshop, equipment and tools are maintained to a high standard.
- Adhere to all Health & Safety procedures and protocols.
- Report spare parts and consumables stock levels to the Hub manager.
- Reports directly to the Hub Manager.
- Present a professional image of Velogik at all times.
- Ensure all Velogik clients and business activities receive an excellent level of customer service.
- Assist with all other Velogik operations and activities as reasonably required to fulfil the needs of the business. This may include workshop and on street activities, distribution tasks, offsite maintenance, attending events and Dr Bike workshops.

KEY SKILLS & EXPERIENCE

- A basic knowledge of bicycle mechanics, even as a hobbyist. Mechanic accreditation desirable but not essential.
- A basic knowledge of electronics is desirable but not essential.
- Experience within a workshop environment.
- Experience and adherence to Health & Safety procedures and protocols.
- Knowledge and/or experience of environmental and social impacts of a business.
- A driver's licence is essential, as is good local knowledge of the Greater Glasgow area.
- A great personality and attitude to work!

FURTHER JOB DETAILS

- Immediate start
- 40 hours per week full-time position (with full contract of employment)
- Competitive salary
- Monthly performance bonus

BENEFITS

We know that everyone has different priorities at different stages of their lives, so we offer a range of rewards and benefits. As well as holiday and contributory pension, you can expect to enjoy:

- Fantastic trade prices on bicycles and equipment
- Cycle2Work scheme
- Opportunity for travel to and work across the UK and France
- Full uniform
- Employee assistance programme offering free, independent, confidential support and counselling

The Velogik family is committed to a recruitment process that actively encourages people from all communities to apply for posts. All we ask is that you have the skills required and the right to live and work in the UK.

If you are interested in this role, please email your CV and cover letter to: recruitment@velogik.com

Expected start date: October 2023